

# HOPE

Support Services

## APPLICATION PACK



## Youth Management Team member

HOPE SUPPORT SERVICES

[www.hopesupport.org.uk](http://www.hopesupport.org.uk)

Hope Support Services  
Overross House  
Ross Park  
Ross on Wye  
HR9 7US



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# WELCOME

Dear Applicant,

You're interested in joining the Y-Team?

We're looking for someone to support and contribute ideas and time to the group, encourage community engagement (including your local hospice) and to promote Hope amongst other young people.

For the role you will need to be committed, reliable and passionate about supporting other young people. You will share our vision and aim to take a leading role in our ambition to be recognised as an outstanding organisation.

It's also important that you have experience of a family health crisis yourself.

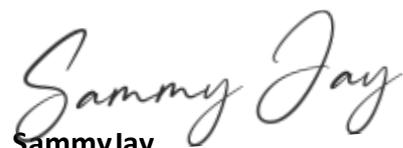


The Y-Team is for ages 14-25 and requires you to be able to keep confidentiality.

This is a great opportunity to work within a dynamic team at a very exciting time in the Charity's history. If you wish to make a difference to the lives of young people and can offer energy and enthusiasm, then we would like to hear from you.

For an informal chat about the role, please contact  
[Sammy.Powell@hopesupport.org.uk](mailto:Sammy.Powell@hopesupport.org.uk)

Yours sincerely,

  
**SammyJay**  
**Service Development Manager**



# WHAT WE DO

Hope Support Services is a small charity with national reach and International goals. Based on the ground in rural Herefordshire, the charity offers regular group sessions, trips, activities and one-to-one support in Herefordshire to anyone aged 5-25 who has had a loved one diagnosed with a serious illness. This is expanded nationally through Digital Support which is available across the UK from Hope HQ.

One-to-one work is offered to any young people supported by Hope across the UK that Hope's team believes it will benefit. This is an opportunity for trained professionals to work more closely with an individual and build a relationship with them.

The situation created by a loved one being diagnosed with a form of serious illness can often cause further complications for a young person: some have to care for their loved ones, others become affected by anger or mental health issues. A one-to-one situation gives the Hope staff the opportunity to pick up on any signals that might mean the young person needs further support: the staff member can then work with the young person to decide the best path to take.

Youth Leadership is at the heart of Hope, with a Youth Management Team and a Youth Advisory Group, whose members are all young people, directing decisions to keep the service relevant and designed for, and by, the young people.

Our ultimate aim is to be there for every child and young person that needs us, to be a positive impact on their lives and to inspire change in how others view and support young people when a loved one is seriously ill. We cannot do this in isolation, so we work hard with our friends and partner organisations to make sure that our young people feel supported enough to continue to play a productive part in society.

**HOPE**  
Support Services

If you, or someone you know, has a loved one who has a life threatening illness and would like someone to talk to about the Coronavirus or any other worries visit:  
[www.hopesupport.org.uk](http://www.hopesupport.org.uk)

**Coronavirus COVID-19**  
We are here to help

We are UK wide

**WE SUPPORT YOU:**

- ONE TO ONE**  
Our fully qualified and professional team provide confidential support on a one to one basis where it is required and for as long as it is needed.
- PEER TO PEER**  
Hope is a charity for young people of young people. We provide a safe space for young people to talk to others of the same age who have gone through the same or similar experience.
- WITH GROUP ACTIVITIES**  
Young people from across the UK can take part in our online drop in sessions that cover topics such as exam stress, coping with medical terminology and more.

**SUPPORTING YOUNG PEOPLE AGED 5-25**

We have been supporting children and young people when a loved one has a life threatening illness for over 10 years.

We are the **ONLY** UK charity that provides support from the moment of diagnosis and for as long as is needed.

Young people can refer themselves to our service or they can be referred by family, their GP or medical professional, teacher or employer.

**WHAT WE DO**

- ✓ Provide **FREE** and **CONFIDENTIAL** Support
- ✓ Work with schools, families, medical & health professionals
- ✓ Provide resources and sign posting to other helpful organisations

WE ARE AWARD WINNING

REGISTERED CHARITY 1135680

[HOPESUPPORT.ORG.UK](http://www.hopesupport.org.uk)



# APPLICATIONS

## HOW TO APPLY

You should apply for the post using our application form that can be found at:

[www.hopesupport.org.uk/y-teams](http://www.hopesupport.org.uk/y-teams).

CVs alone will not be accepted.

## CLOSING DATE FOR APPLICATIONS:

Thursday 10<sup>th</sup> September 2020

Interviews w/c 14th September 2020

First full team meeting Wednesday 23rd September 2020

Teambuilding day Wednesday 28th October 2020



## SPECIAL NOTE RE COVID 19

Our offices are currently closed. The situation regarding the current global pandemic is ever changing and it may be that we need to change some of the details above.

# JOB DESCRIPTION

## RESPONSIBILITIES OF ALL Y-TEAM MEMBERS

- Have an awareness of developing projects across Hope Support Services
- Attend all twelve meetings a year and agree minutes from these meetings
- Understand and agree to Hope's confidentiality policy
- Actively promote Hope in your community/place of education/workplace
- Have ownership and commitment to developing your role
- Represent the Y-Team at events
- Help make Hope something young people would want to be a part of
- Work alongside Hope staff to develop and expand Hope's services
- Take your responsibility as an ambassador for Hope seriously and maintain professional standards
- Have an overall awareness of the Youth Account

## SPECIFIC DUTIES

- Being a voice for young people who have experienced a family health crisis or bereavement
- Working as a team with other inspiring young people
- Understanding that everything the Y-Team is involved in is confidential
- Being willing to give your time to volunteer at events, fundraisers and presentations
- Committing to monthly Y-Team meetings and contributing towards to development.

## PERSON SPECIFICATION

**We know that every young person who has experienced being a Y-Team member increases and develops in many areas during their time with Hope. However, before we start, we need to know you have the following skills:**

- Enthusiasm and commitment to participate in new things
- Good communication skills and able to use different platforms to communicate
- Good organisational skills
- Willingness to work as a team
- A flexible approach
- Understanding of some of the challenges faced by young people when someone they love is ill or they are bereaved
- Be able to commit for at least 12 months
- Willingness to take part in training